



## COMMUNITY UPDATE DURING COVID PANDEMIC

### **HEALTHCARE CHOICES PATIENTS:**

#### **Please help us At HealthCare Choices in the following ways:**

If you are sick, please contact HealthCare Choices (HCC) before you come in. A health professional will review your symptoms by phone.

- Expect to be greeted by a staff person, at HCC's front door, to have your temperature taken, before being directed into the health center.
- Please call ahead before you come in for a lab only appointment.
- If you have an urgent dental need (pain, infection, swelling, or broken teeth), please call HCC for an appointment.
- If you have an appointment, do not bring a companion to your appointment unless a companion is essential to your care. Please call HCC in advance to discuss your needs.
- This is a unique and rapidly changing event for our country and the world. We acknowledge the need for clear, transparent and frequent communication. We are working diligently every day on solutions to the many challenges that arise.

If you are requesting a **COVID Test** or Antibody test you must call for an appointment and fill out and send back our intake form.

At this time, we are offering televideo sessions if you are interested.

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HCC's integrated support services teams are available to assist our, patients & the community learn about available programs and access eligible benefits directly over the phone. Ask to speak to our Health Home Staff.